

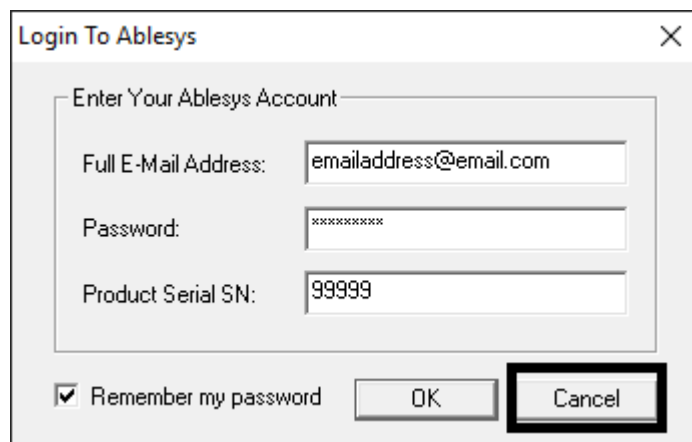
NinjaTrader Troubleshoot Guide

Revised 7/10/19

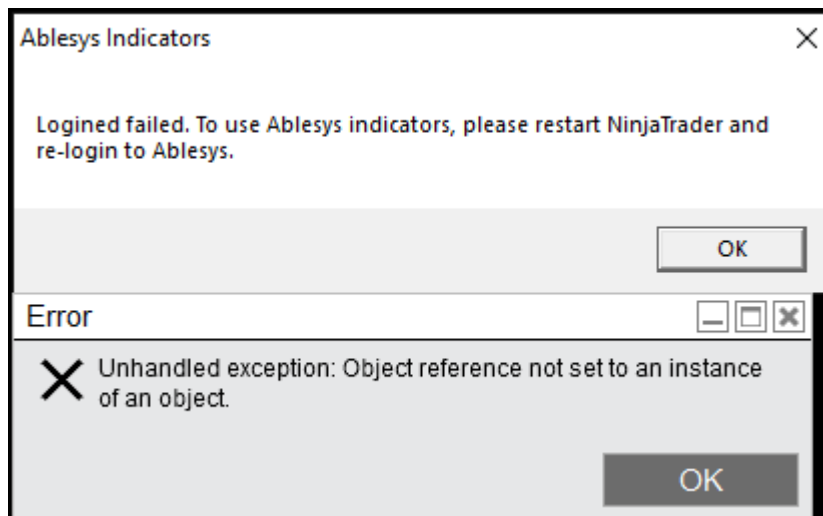


If you get an 'Unhandled Exception' error message when opening NinjaTrader, first exit NinjaTrader completely & then proceed to troubleshooting steps below:

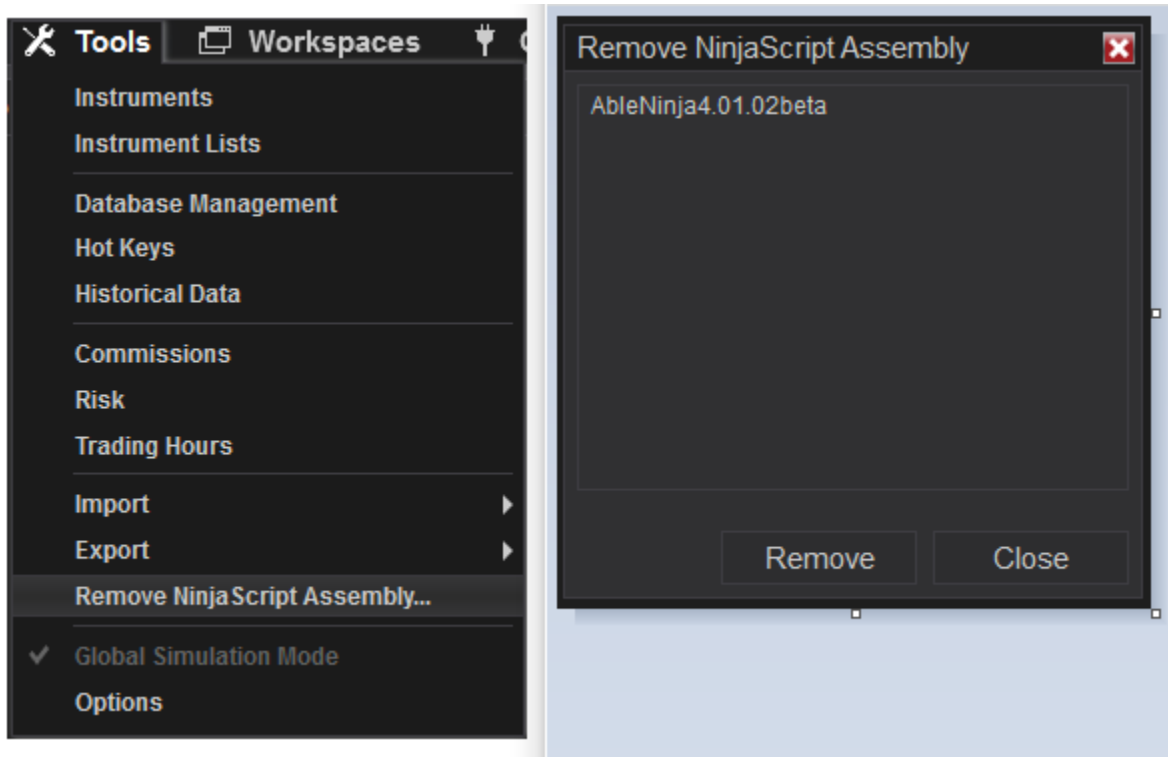
1. Re-open NinjaTrader. When the AbleSys login box appears, click "cancel"



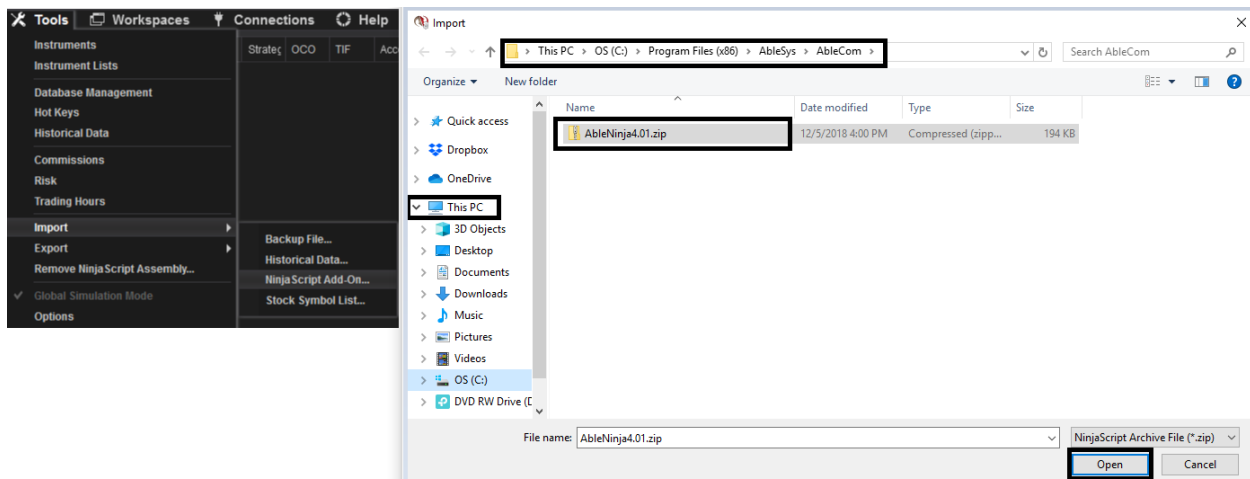
2. Two additional error messages will appear. This is normal, click "OK"



3. In the NinjaTrader Control Panel, click Tools, and then Remove NinjaScript Assembly. Select the AbleNinja file, and click 'Remove'



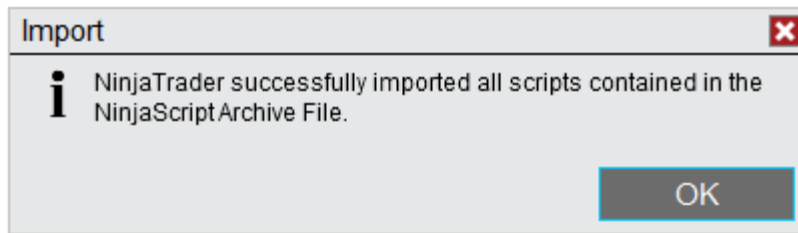
4. Close NinjaTrader completely. The associated AbleTrend indicators will be removed from your charts.
5. Reopen NinjaTrader.
6. Reimport the NinjaScript Add-on**: In the NinjaTrader Control Panel, click Tools > Import, then click 'NinjaScript Add-on'



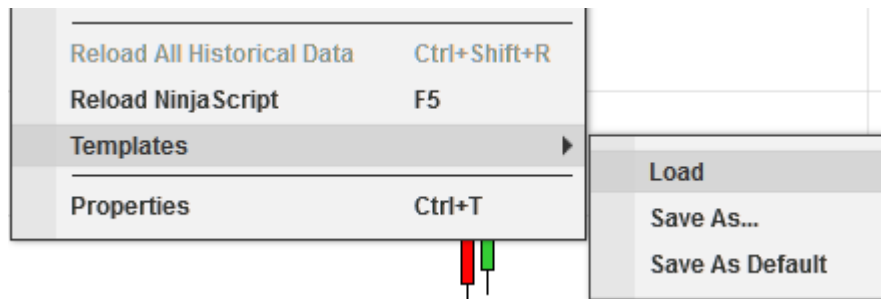
7. Select the AbleNinja.zip file in the AbleCom Folder, as shown above, or:

- On the menu, click on This PC on the left side
- Select the C drive
- Program files (x86)
- AbleSys
- AbleCom

8. You should get a message confirming the Add-on was successfully imported



9. You can now reapply the AbleTrend indicators to your charts. If you are using the AbleSys guidance chart, you can reapply the indicators and properties using the AbleSys Guidance template: Right click the chart > Load, then select from the template list



** Please make sure you are importing the latest version of the NinjaTrader Add-on, currently build 4.01
If you do not have the latest version, download the ANT_setup file from our website:
<https://www.wintick.com/downloads/downloadFile/ANT8>